

COUNSELLING SKILLS

With greater demands and higher expectations at our workplace today, staff are increasingly looking to managers for support in developing work and life skills. This course explores the various skills and attitudes needed by managers to provide counsel to their staff in their work and personal lives.

Our Objectives

We aim to

- increase awareness of techniques involved in counselling
- develop and practise core skills in counselling
- examine and evaluate impact of counselling

Your Profile

This course is suitable for managers, supervisors, team leaders and all others who may need to do some counselling in the course of their work.

Your Results

At the end of this course, you should be able to:

- Understand the skills and techniques involved in counselling
- Evaluate the success of a counselling plan

Our Methods

There will be plenty of hands on activities such as class discussions and role plays to make this course an enjoyable learning experience.

Our Trainers

Our trainers are all qualified and highly experienced lecturers from Singapore Polytechnic.

Please note that we only specialise in customising courses for organisations; public courses for individuals are not available.

**SINGAPORE POLYTECHNIC
BUSINESS COMMUNICATION CENTRE**

Course Enquiry

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