



redefining / insurance



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## Personal Accident Claim Form Policy/ Certificate No.

To expedite your claim, please (1) complete this form, (2) prepare the relevant documents required in page two, and (3) submit them to AXA Office within 30days. Thank you.

### A. POLICY INFORMATION

Policyholder's Full Name

### B. CLAIMANT DETAILS

Full Name

NRIC/FIN No.

Email

Mobile No.

Correspondence Address

### C. ACCIDENT & INJURY DETAILS

Date and Time of Accident : Date

Time

Location of Accident

Type of Accident: Medical Expenses

Accidental Death

Total Permanent Disablement

Temporary Total Disablement

Temporary Partial Disablement

Description of Accident

Description of Injury Sustained (e.g. body part injured, injury type)

Have you injured the same part before? Yes

No

Is this your job related injury? Yes

No

Have you made a claim against any other party in respect of this event? If yes, please provide

Name of other party / insurance company

Description of claim

#### D. BANK ACCOUNT DETAILS (for direct transfer to your bank account)

Name (as per bank account)

Bank Name

Bank Code

Account No.

Branch Code

#### E. DECLARATION, AUTHORIZATION & CUSTOMER'S DATA PRIVACY CONSENT

**[Declaration]** I/We confirm that I am/We are the claimant and/or the Policyholder and I/We declare that all the particulars given above are to the best of my/our knowledge true and correct.

**[Authorization]** I / We hereby consent to and authorize the medical practitioner involved in the claimant's care to discuss and disclose treatment details and discharge arrangements with and to AXA Insurance Pte Ltd. I/We agree that a copy of this consent shall have the validity of the original.

**[Customer's Data Privacy Consent]** In connection with my/our and/or the claimant's claims, I/We give consent for AXA Insurance Pte Ltd ("AXA") and their respective representatives or agents to collect, use, store, transfer and/or disclose the information (including that provided by sources other than myself) concerning me/us and/or the claimant, to or with all such persons (including any member of the AXA Group or any third party service provider, and whether within or outside of Singapore and the Policyholder when claiming under a Group Policy) for the purpose of enabling AXA and their respective representatives or agents to provide me/us and/or the claimant (where applicable) with services required of an insurance provider, including the evaluating, processing, administering and/or managing my/our and/or the claimant's claims or the Policyholder Group Policy(ies) with AXA (as the case may be), and for the purposes set out in AXA's Data Use Statement which can be found at <http://www.axa.com.sg> ("Purposes").

Date: \_\_\_\_\_

NOT REQUIRED

Date: \_\_\_\_\_

NOT REQUIRED

\_\_\_\_\_  
Signature of Claimant

\_\_\_\_\_  
Signature of Policyholder - For minor and group policy  
(Please also provide Company Stamp for corporate policy)

#### F. DOCUMENTS REQUIRED FOR CLAIM SETTLEMENT

*Below is a list of minimum documentation required to process your claim. In certain circumstances, additional information may be required in order for further confirmation.*

Documents Required  
(Please tick against the documents you have submitted)

- Medical Certificates
- Original Final Hospital/ Medical Bills
- Medical Reports/ Inpatient Discharge Summary - if any
- Police Report/ Accident Report – for traffic accident claim, etc.
- Death Certificate – only for death claim.

Should you have any query on your claim status, we would be pleased to assist you via the following:



[www.axa.com.sg](http://www.axa.com.sg)  
(Claim Section)



1800 880 4888



[cst@axa.com.sg](mailto:cst@axa.com.sg)

AXA Insurance is committed to making your claim submission simple and easy. Thank you for insuring with AXA Insurance, we are proud to serve you.