

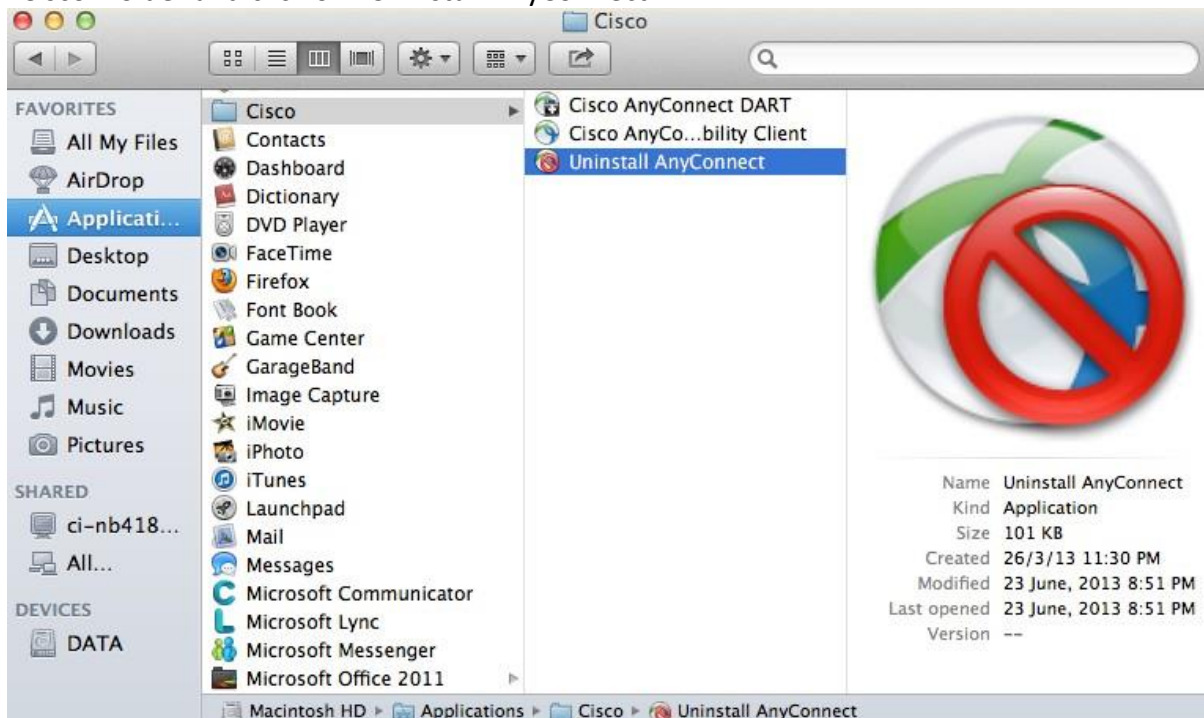
# Quick Reference Guide for SSL VPN Access

## Overview

1. To uninstall an existing version of “Cisco AnyConnect Secure Mobility Client”, refer to (A)
2. To install a new version of “Cisco AnyConnect Secure Mobility Client”, refer to (B)
3. To upgrade an existing version of “Cisco AnyConnect Secure Mobility Client”, perform (A) follow by (B).
4. To establish SSL VPN connection, perform step (C)

## (A): Un-Installation steps for Cisco AnyConnect Secure Mobility Client on Mac OS

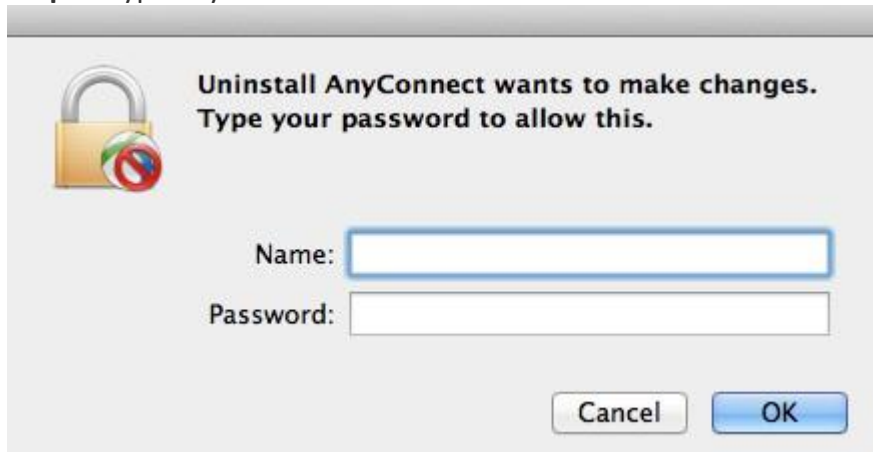
**Step 1:** Click on the “Finder” icon at The Dock  and go to “Application”. Look for “Cisco” folder and click on “Uninstall AnyConnect”



**Step 2:** Click “Uninstall” to remove Cisco AnyConnect Secure Mobility Client



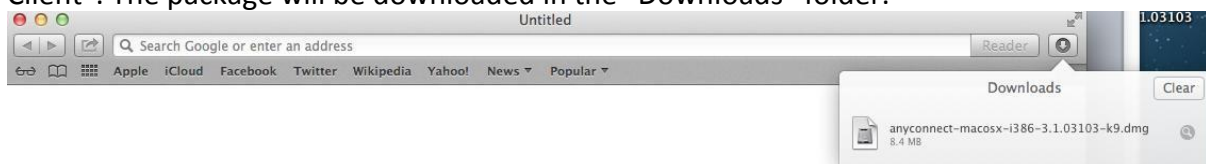
**Step 3:** Type in your Mac OS administrator Name and Password



Uninstall existing version of Cisco AnyConnect Secure Mobility Client is completed.

## **(B) Installation steps for Cisco AnyConnect Secure Mobility Client on Mac OS**

**Step 1:** Go to <http://www.sp.edu.sg/vpn> to download the new version of the “Cisco AnyConnect Secure Mobility Client”. The package will be downloaded in the “Downloads” folder.



**Step 2:** Go to “System Preference” → “Security & Privacy” → “General” and ensure “Anywhere” is selected.

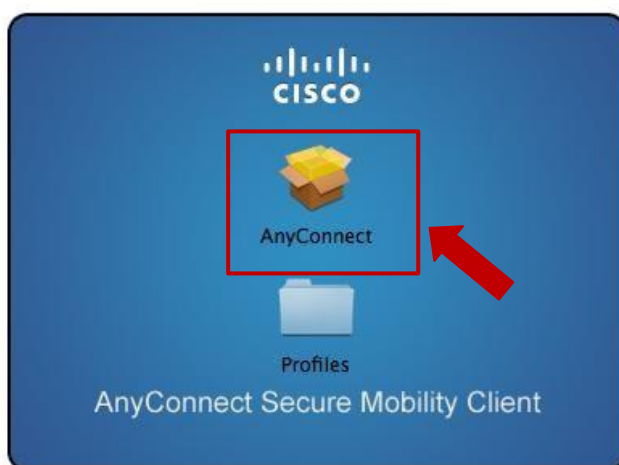
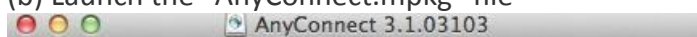
(Do note that this step may not be applicable to lower version of Mac OS)



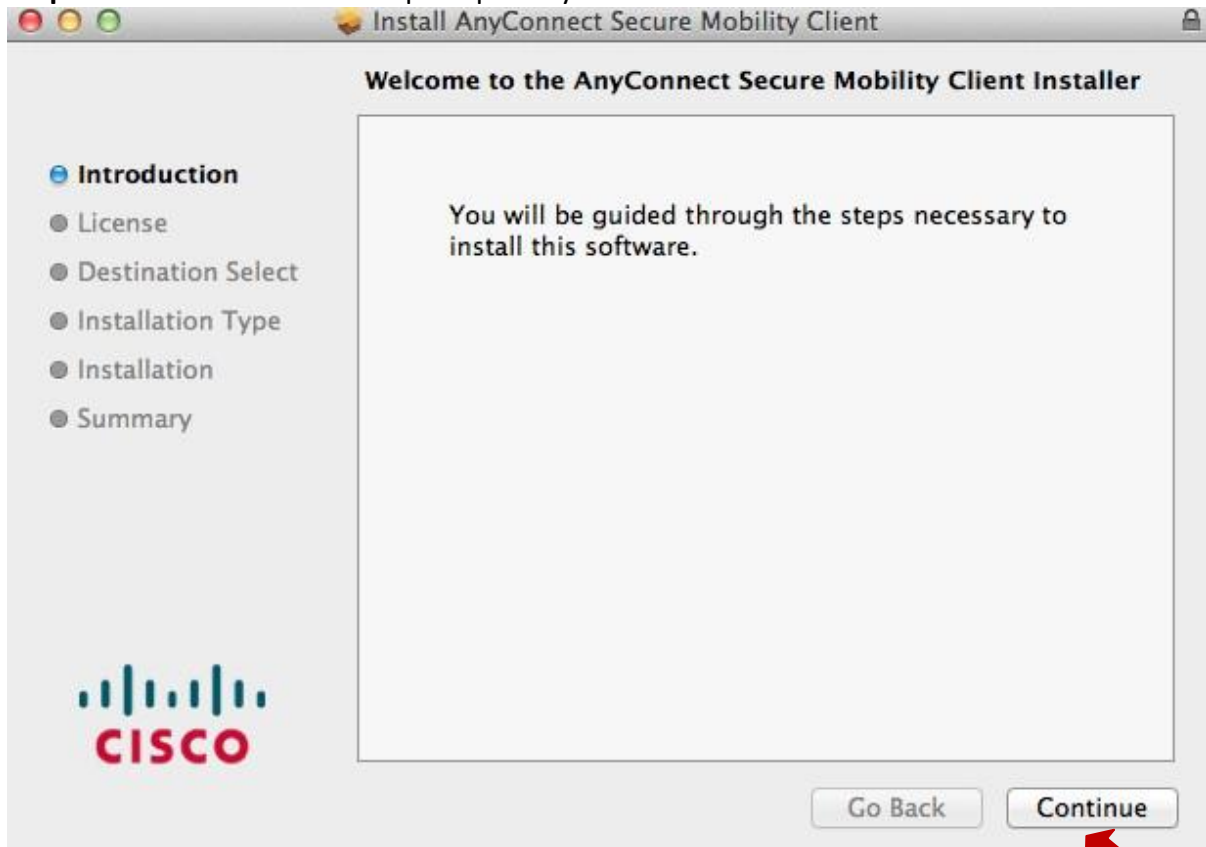
**Step 3:** Launch the “Cisco AnyConnect MacOS Package” once download is completed

(a) Click on downloaded dmg file

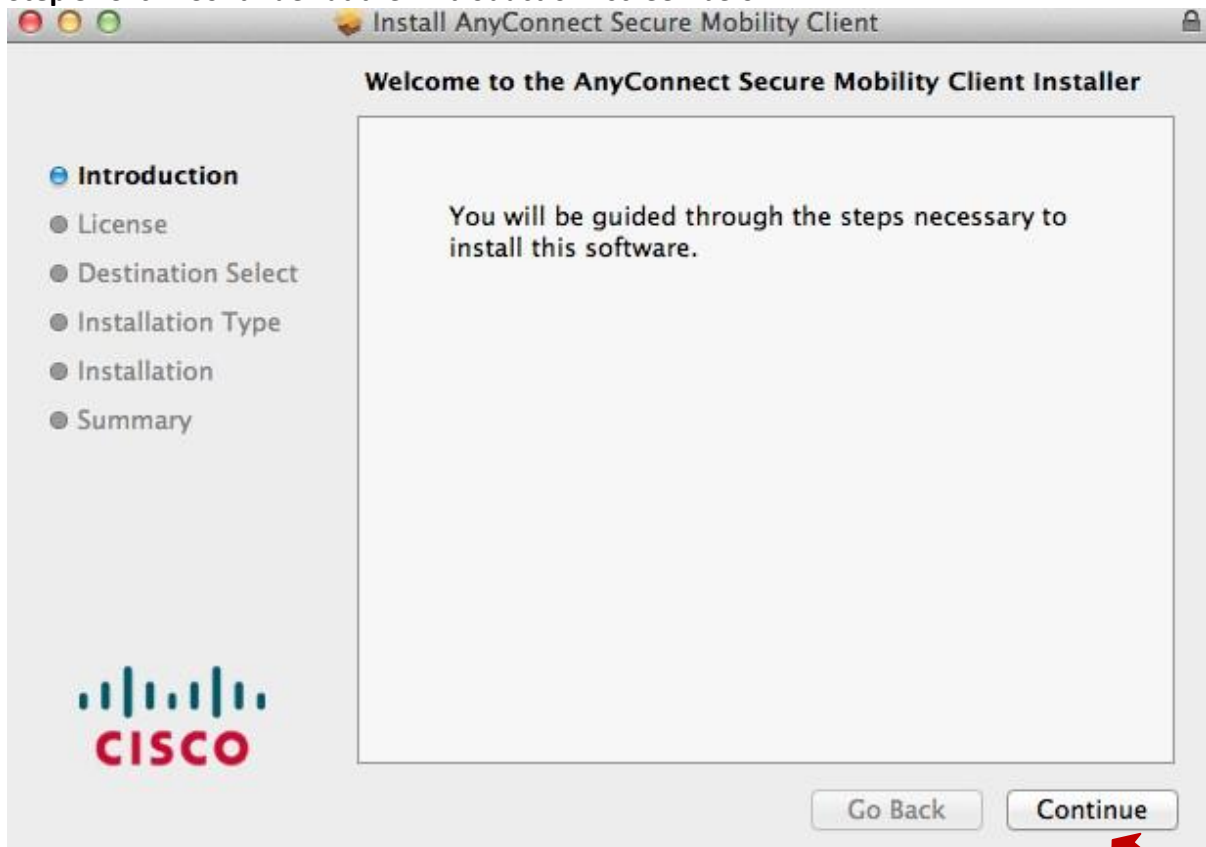
(b) Launch the “AnyConnect.mpkg” file



**Step 4:** Click “Continue” when prompted by the screen below.

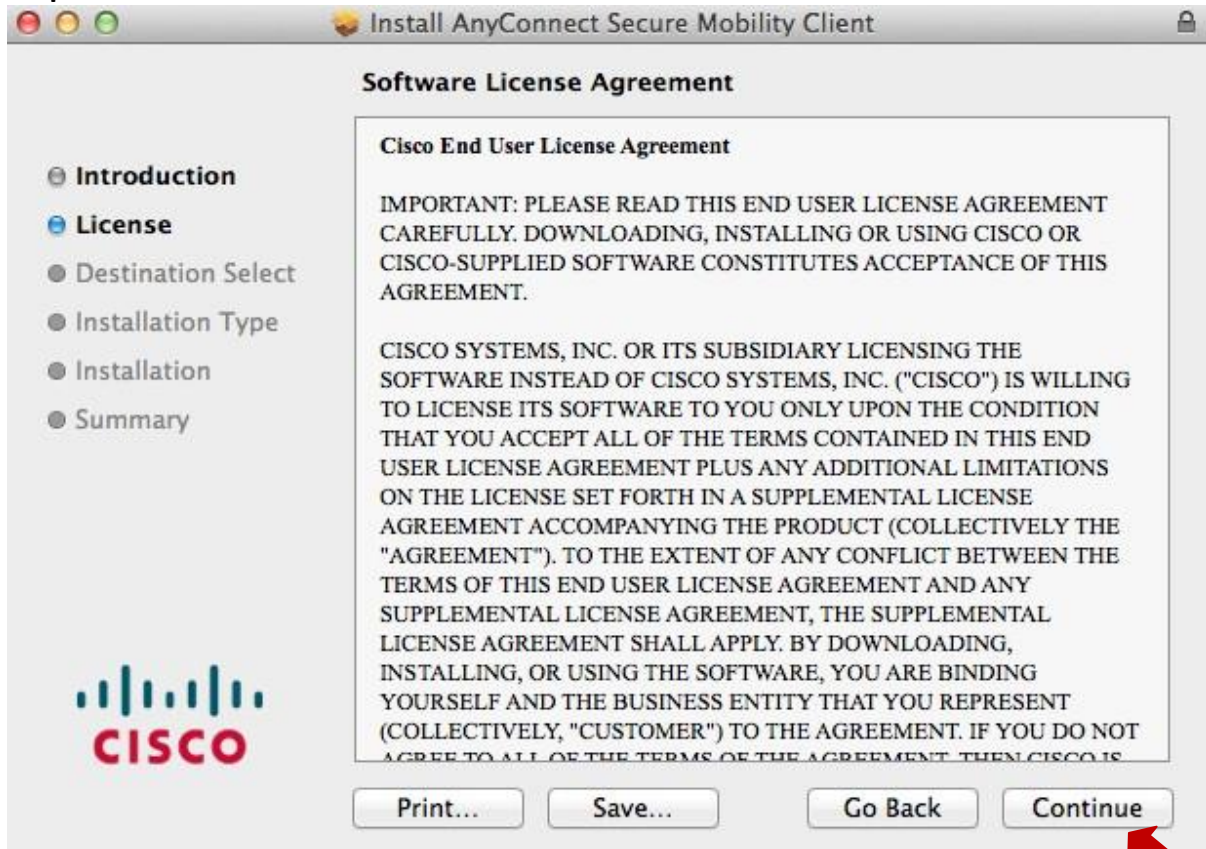


**Step 5:** Click “Continue” at the “Introduction” screen below

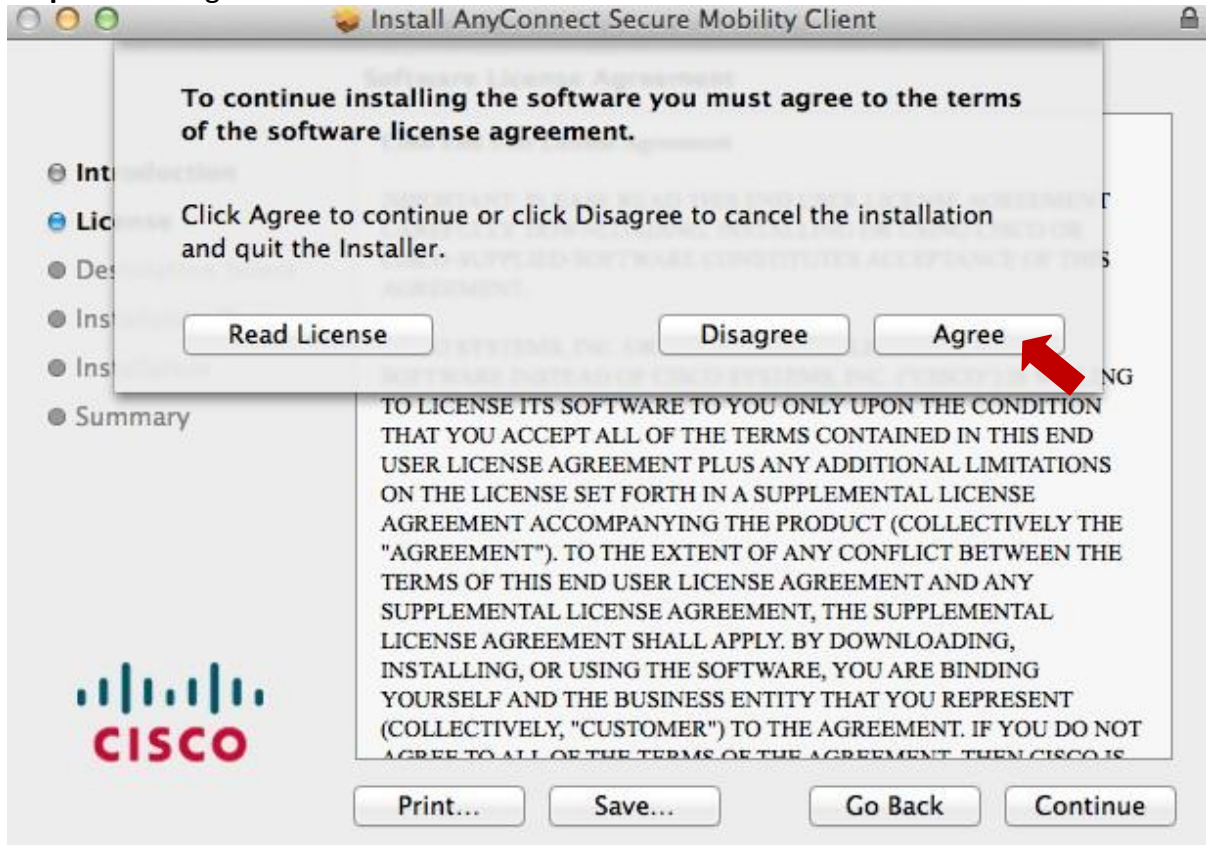




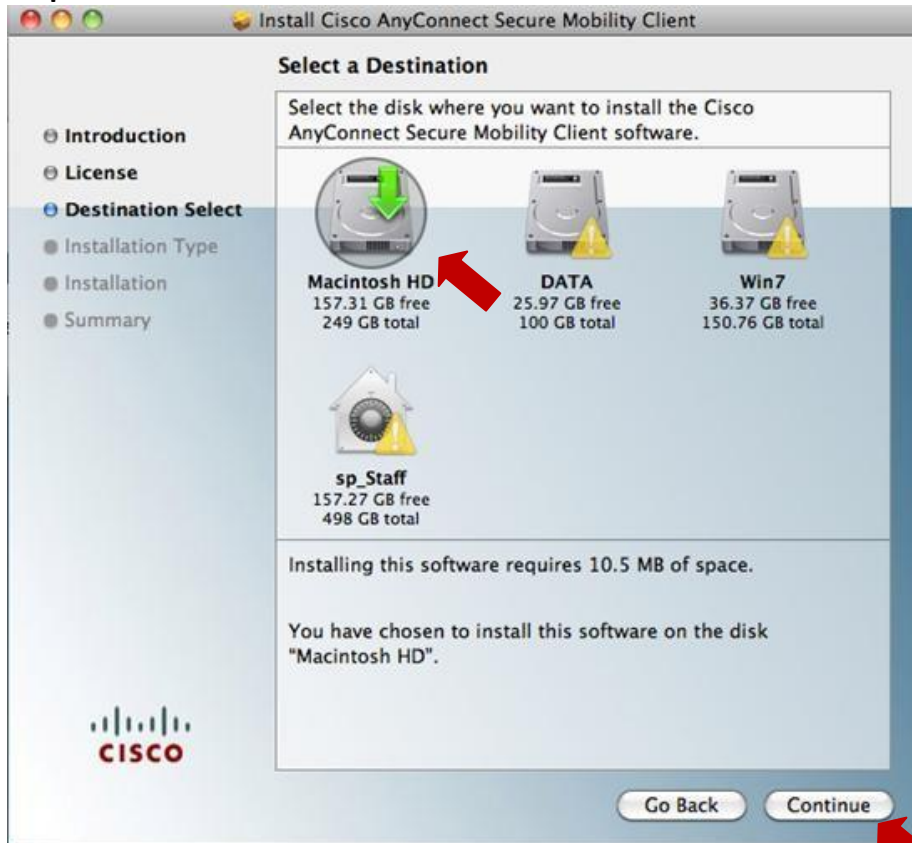
Step 6: Click "Continue" at the "License" screen below



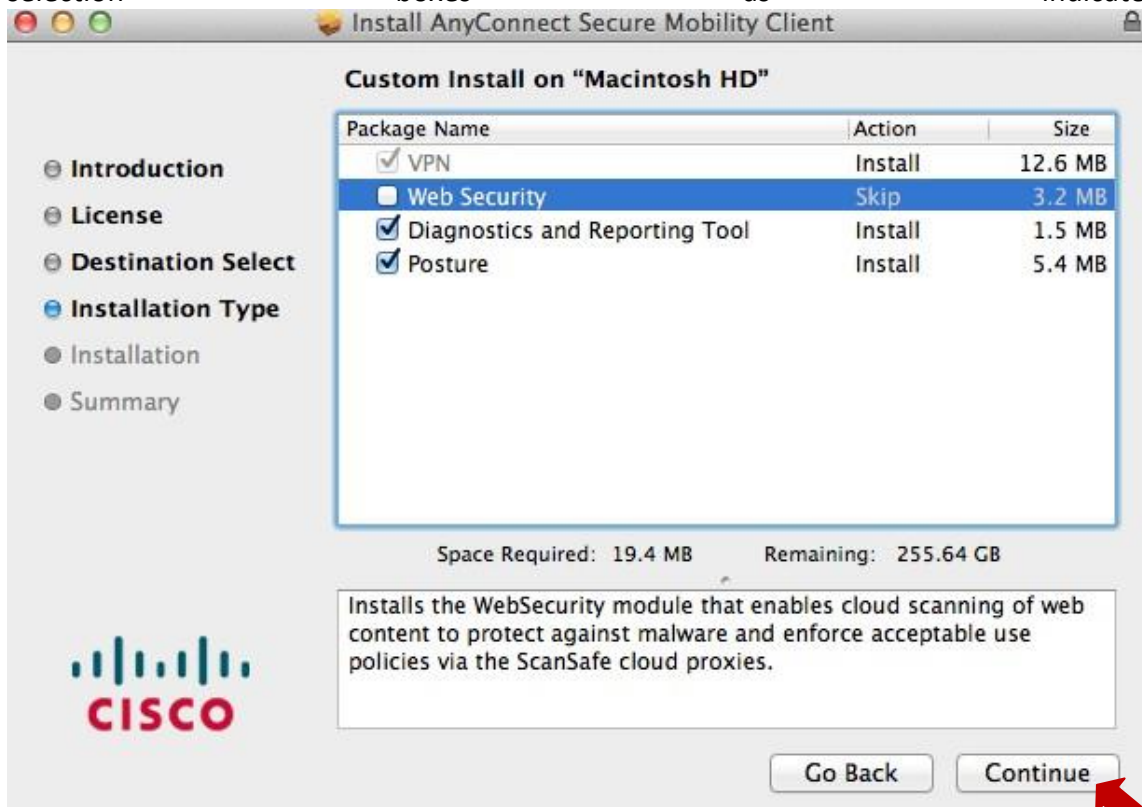
Step 7: Click "Agree" to continue



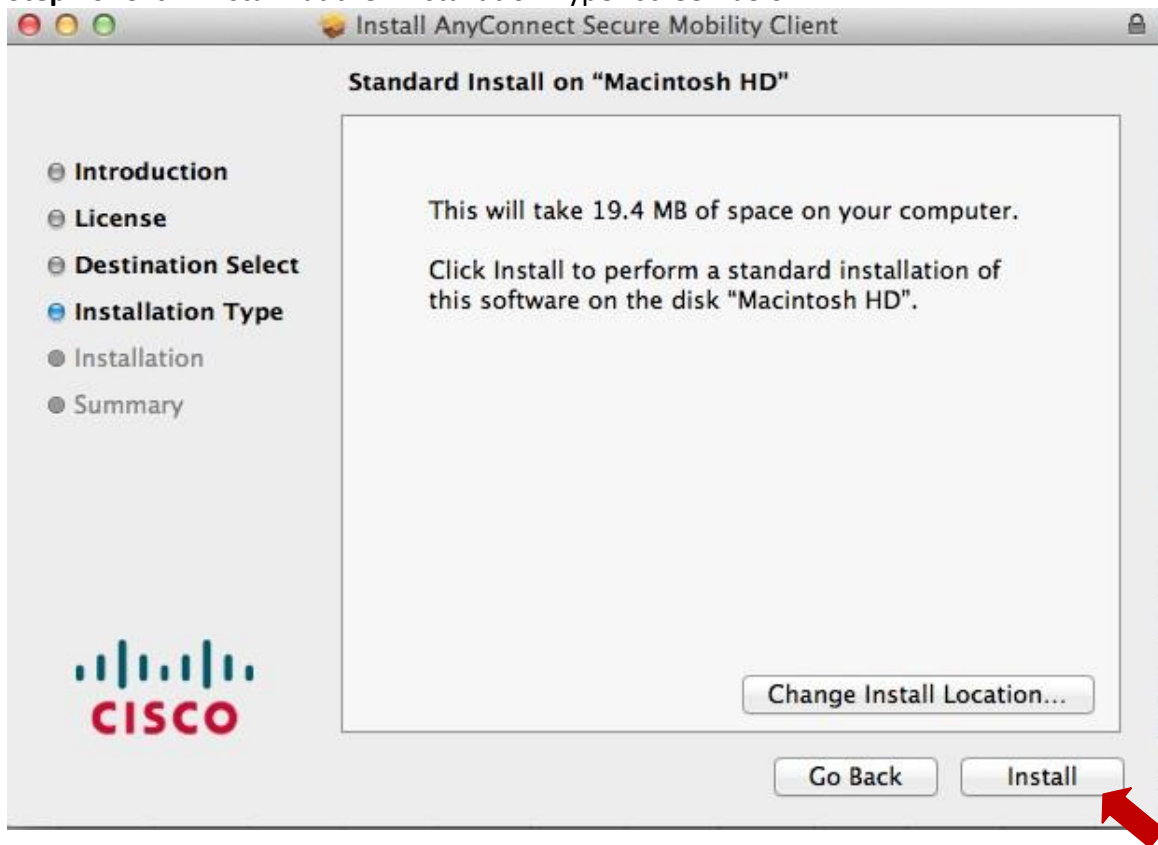
**Step 8:** Select “Macintosh HD” at the “Destination Select” screen below. Click “Continue”



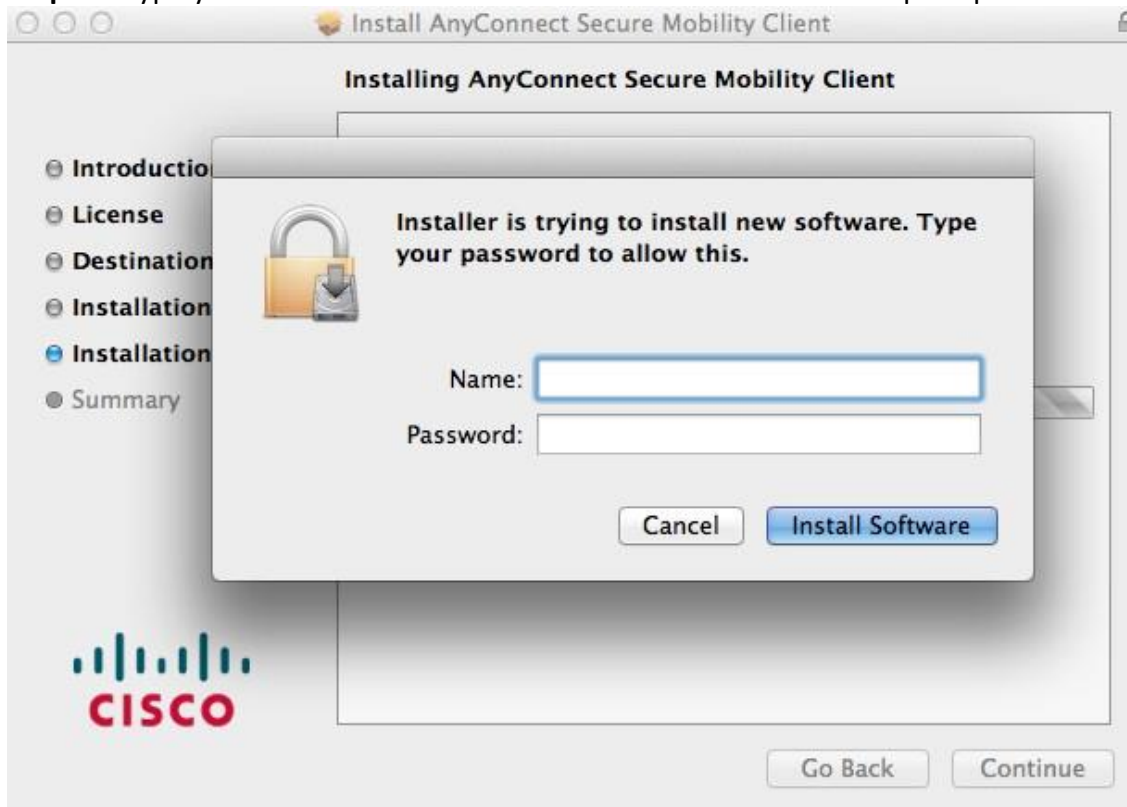
**Step 9:** Un-Check the “Web Security” Check Box to Skip the Web Security feature. **[Note: This step is important]**. Click “Continue” at the “Installation Type” screen below with the selection boxes as indicated.



**Step 10:** Click "Install" at the "Installation Type" screen below

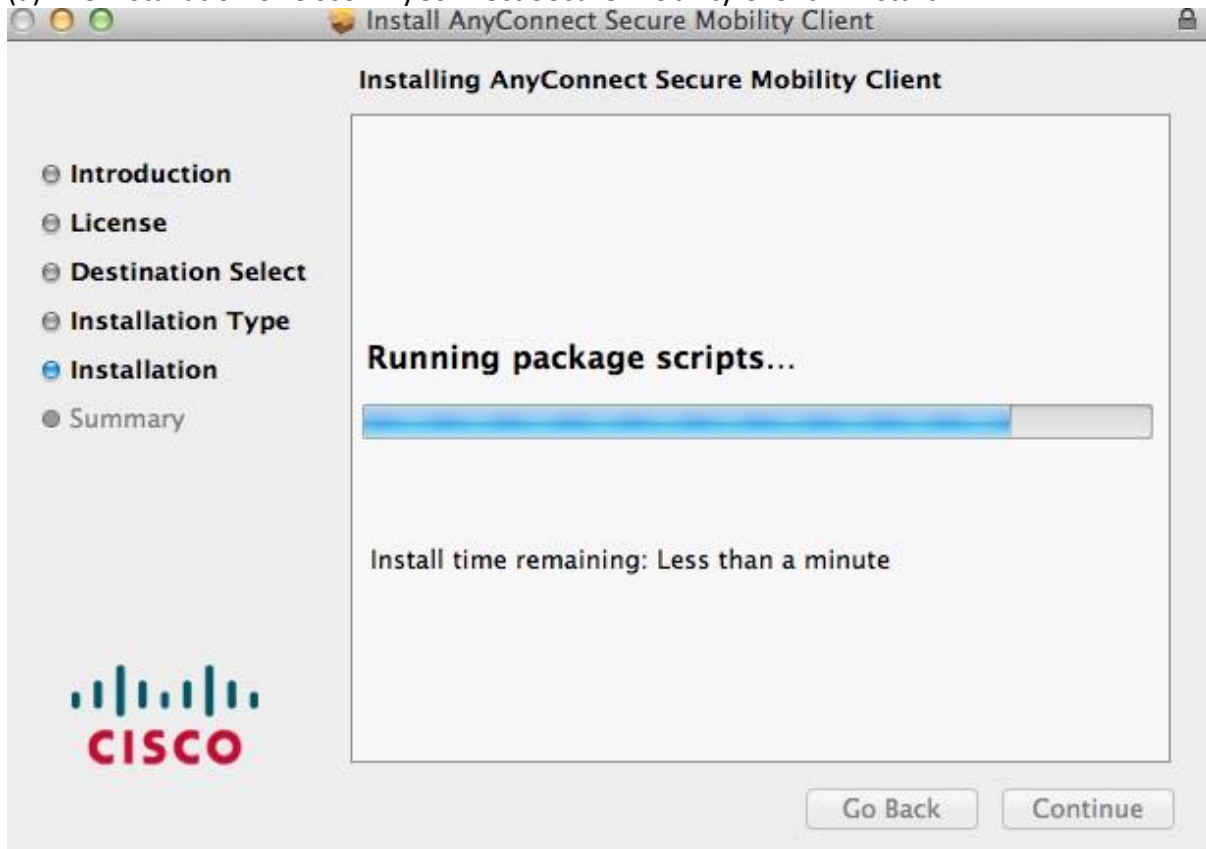


**Step 11:** Type your Mac OS administrator Name and Password when prompted

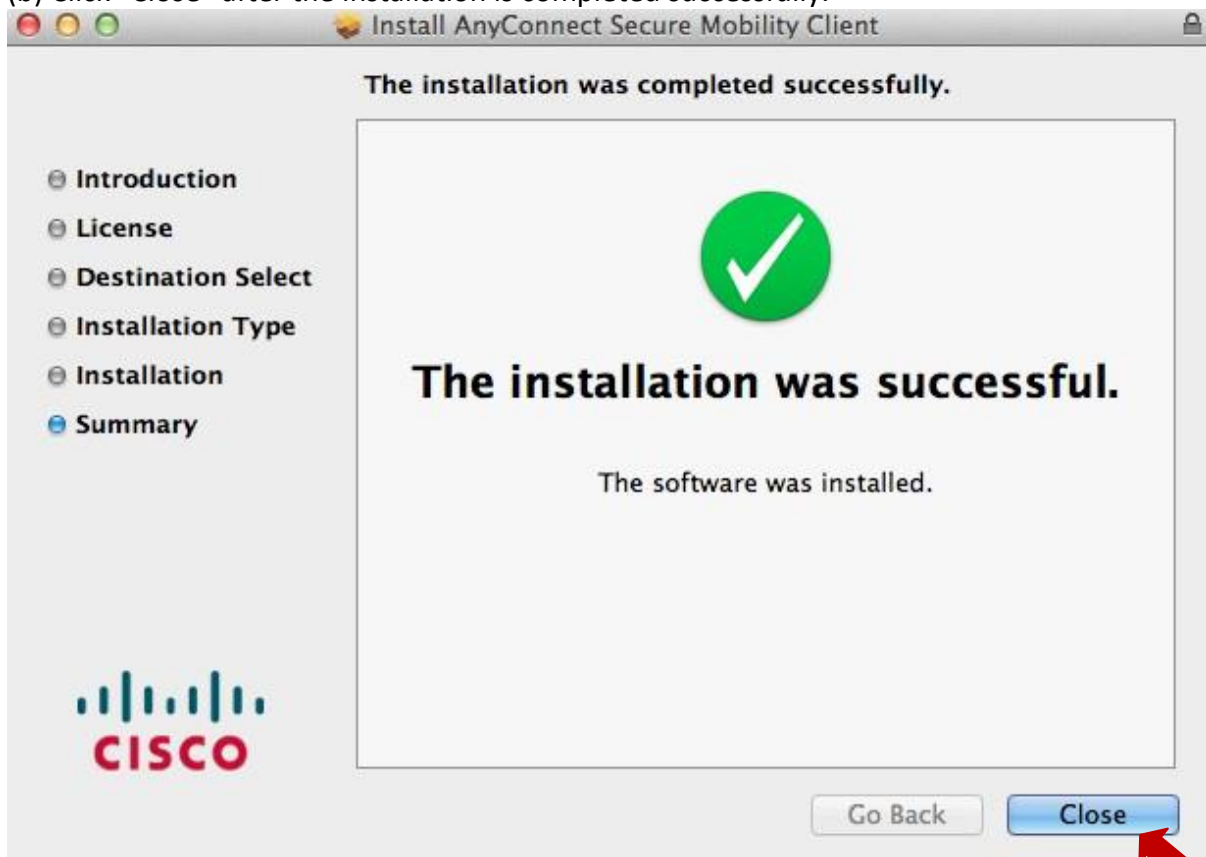




(a) The installation of Cisco AnyConnect Secure Mobility Client will start.



(b) Click "Close" after the installation is completed successfully.



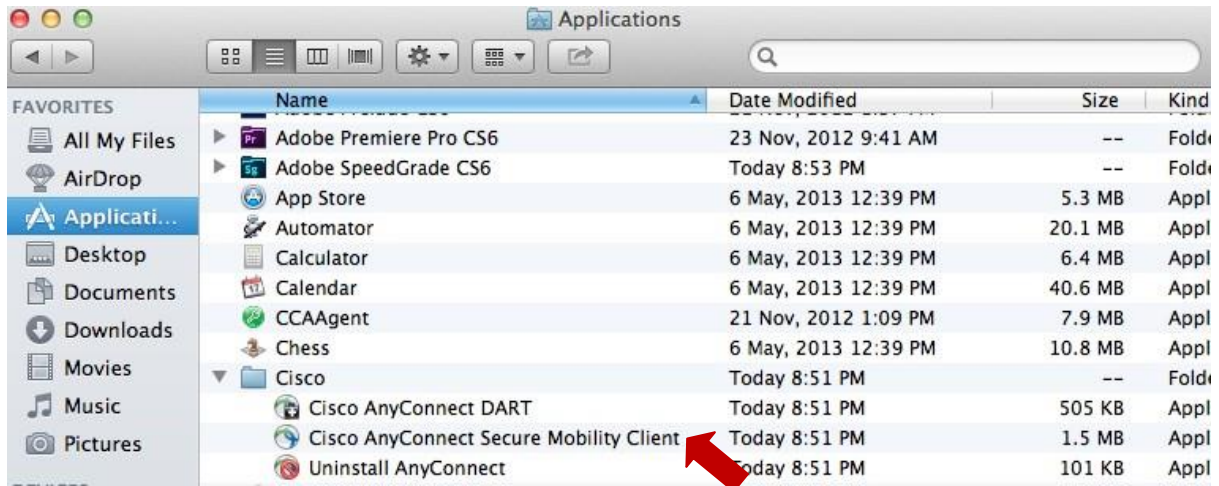


## (C) To establish SSL VPN connection

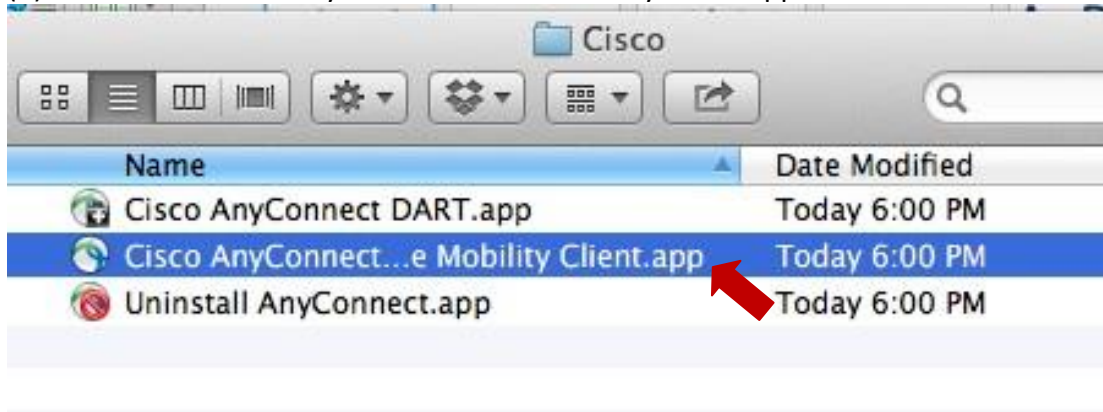
**Step 1:** Click on the “Finder” icon at The Dock



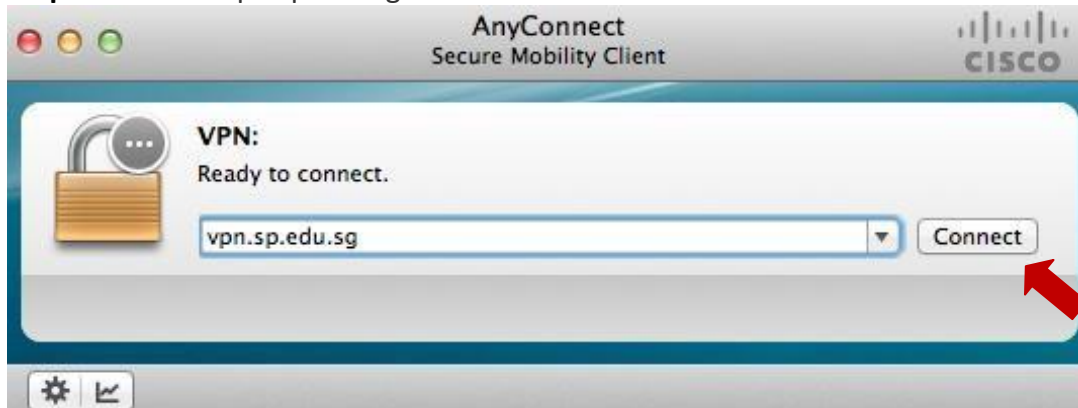
(a) Go to “Application” → “Cisco” folder



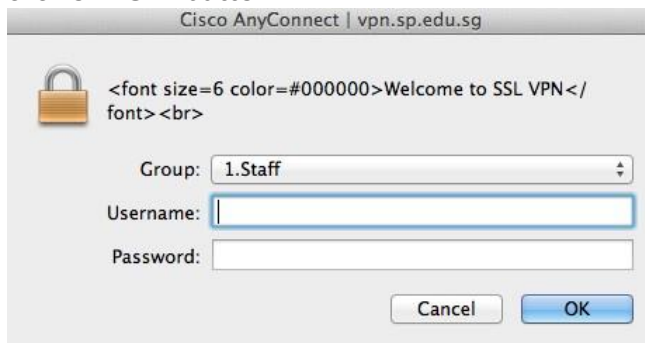
(b) Launch the “Cisco AnyConnect Secure Mobility Client.app”



**Step 2:** Choose "vpn.sp.edu.sg" and click "Connect"



**Step 3:** Select Group "Staff" or "Student" and enter your SPICE user account & password and click on "OK" button.



**Step 4:** The SSL VPN is established once the following icon is displayed on the Status Menu.



**Step 5:** To disconnect from SSL VPN, click "Disconnect"

