Default Browser Setting Guide for Students accessing the Student Administration System (SAS)

Use Internet Explorer (IE) browser to register for GEM.

Students have reported problems when using other browser such as Mozilla Firefox, Google Chrome, Apple-Safari ....

1. SAS is best executed on IE version 6 (and above) and Netscape version 7.0. 2

2. IE Browser Setting:
   2.1. Language Preference
      2.1.1. English needs to be listed as the primary language in your Web browser.
      2.1.2. Steps to set the language preferences:
         ➢ Launch IE browser.
         ➢ Select Tools > Internet Options.
         ➢ Click the [Languages] button at the bottom of the Internet Options window.
         ➢ If “English – United States” is not listed, click [Add] and select it from the list, click [OK].
         ➢ Select "English -United States" and click the [Move Up] button until it is the first item.
         ➢ Click [OK] to close the Language Preference window.
         ➢ Click [OK] to close the Internet Options window.

   2.2. Security Setting
      2.2.1. Please use the default level.
      2.2.2. Steps to set the security to default level:
         ➢ Launch IE browser.
         ➢ Select Tools > Internet Options
         ➢ Click the [Security] tag.
         ➢ Select Internet web content zone.
         ➢ Click the [Default Level] button.
         ➢ Click [OK] to close the Internet Options window.

   2.3. Advanced Setting
      2.3.1. Please use the default setting.
      2.3.2. Steps to set the advanced setting to default:
         ➢ Launch IE browser.
         ➢ Select Tools > Internet Options
         ➢ Click the [Advanced] tag.
         ➢ Click the [Restore Defaults] button.
         ➢ Click [OK] to close the Internet Options window.

3. Close the browser and launch it again after any setting changes.