Dear user,

INTRODUCTION

Welcome to the PACE website and thank you for initiating our online services.

Please allow us to guide you to prepare your device so that you are able to proceed with the registration and/or payment successfully.

OBJECTIVE

You may refer to this Step-By-Step Technical Guide to resolve the Pop-Up Blocker feature, and is customised to the internet browser you are currently using.

This configuration should take a few minutes.

IMPORTANT: Please note that you are encouraged to re-activate your pop-up blocker once you have completed the online payment on our PACE website. You may refer to Step 6 for further instructions.

FURTHER ASSISTANCE

Please note the following advice for users who are:

1) Under highly secured networks/strict IT policy – Please make another attempt on your individual registration by logging on to your personal/preferred or mobile network for this purpose. For corporate registrations, please contact the respective Programme Administrator or the PACE Hotline at 6772 1288 for assistance.

2) Prompted for User ID and Password – This is a response from our server which could be due to several reasons. If encountered, users are advised to perform a proper shutdown and reboot of your device, not to overload the computer by over multi-tasking while attempting our online services and complete the transaction promptly to avoid being timed out.

Regards,

PACE ACADEMY
SINGAPORE POLYTECHNIC

<< You may proceed to Page 2 for the step-by-step instructions >>
Step 1:

Move your mouse over to the top right hand corner of the internet browser (as shown in red) and click on the icon seen as ☰.
Step 2:

Click on “Settings” option (as shown in red below), and a new pop up tab should appear with further options.
Step 3:

Upon clicking on “Settings”, it will open up a list of setting options. You should scroll down to the end of the menu to find and click on “Show advanced settings” (as shown in red).
Step 4:

Find for the “Privacy” section header and click on the “Content settings...” button (as shown in red) which will open a pop-up window.
Step 5:

Find the “Pop-ups” section header, choose “Allow all sites to show pop-ups” by clicking on the corresponding radio button (as shown in red), and click “Done”.

Refer back to the website and click on the “Run Test Again” button.
STEP 6:

Please ensure that you have completed your registration and made payment, if so required, before proceeding with this step.

In order to re-activate your pop-up blocker, please repeat Steps 1 to 5 in order to bring up the pop up settings option.

On Step 5, choose “Do not allow any site to show pop ups (recommended)” by clicking on the corresponding radio button and click “Done”.

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