Frequently Asked Questions for Notebook Specifications (*For Part Time Student*)

1. Are the prices of the notebook the cheapest from your approved vendors?
   We do not determine the prices of the notebook. We are just providing a service for your convenience. The prices are determined by the vendors.
   You may refer to the vendor website indicated on the Notebook PC Corner https://www.sp.edu.sg/sp/student-services/it-services/it-support/specifications-promotions

2. What are the software provided by the School and what software is required for my course?
   For notebook configuration support, please refer to SP website at Student Services > IT Services > Notebook PC Corner.
   You will need your iChat account and password to access the software list. Installation and configuration guides are provided.

3. Who should I refer to when I encounter problem with my notebook?
   Technical support should be referred to the SPICE Service Desk.
   Phone: +65-6772-1260
   Email: servicedeskmail@sp.edu.sg
   You may refer to the Support page for more details.