

Module 11 – Process Operations Troubleshooting

Course Introduction	This course provide participants with basic troubleshooting techniques and root cause analysis assessment method. The hands-on practical session provides them opportunity to apply the troubleshooting techniques.
Course Objective	By the end of the course, participants will be able to: <ul style="list-style-type: none">• Perform basic troubleshooting during all modes of operation• Identify root causes of a given incident using root cause analysis assessment method
Course Outline	Topics include: <ul style="list-style-type: none">• Basic troubleshooting techniques• Basic root cause analysis assessment method• Support troubleshooting during process operation