

Production Technical Support Senior Technician

Job Summary

To provide effective engineering and maintenance support for the LS1 and SP manufacturing operation. To drive improvement in equipment availability, product quality, productivity and safety while ensuring compliance to GMP, HSE and relevant regulatory requirements.

Responsibilities

- 1) To assist the technical lead to drive improvements in equipment availability, product quality, productivity and safety.
- 2) To be developed as subject matter experts in LS1 manufacturing machines, autoclaves, secondary packaging machines and supporting systems in terms of troubleshooting, maintenance and components repair.
- 3) Improve equipment performance and efficiency by providing effective troubleshooting, maintenance and engineering support for LS1 and SP manufacturing operation.
- 4) Support projects such as machine upgrading, retrofits, software/hardware changes, etc.
- 5) Support non-conformance investigations, field action assessments and customer complaints investigations.

Key Performance Indicators

- Meet or exceed OEE and yield targets
- Meet or exceed quality targets such as DPM level and controllable complaints metrics.
- Maintain 100% training completeness and training effectiveness.
- Maintain 100% compliance to SOP, GMP, HSE or any other relevant regulatory requirements.
- No critical audit observations related to the production engineering team from Internal or External Quality and HSE audits.

Job Requirements

- Education: Diploma / Nitec in electrical, mechanical, mechatronics, automation engineering or equivalent
- Experience: i) At least 5 years' experience in engineering, technical or maintenance fields.
ii) Good understanding of robotics and automation or GMP/GDP and HSE practices is preferred
- Able to work 12 hours rotating shifts (Monthly rotation from day to night shift and vice versa)
- The job role require long hours of standing and walking, provide machine coverage during breaks
- Proficient in English (read and write)
- Ability to multi-task, and good team player
- Able to work Over Time as and when required