Self-help Guide - Wi-Fi Connection (POLITE-CET)

Contents
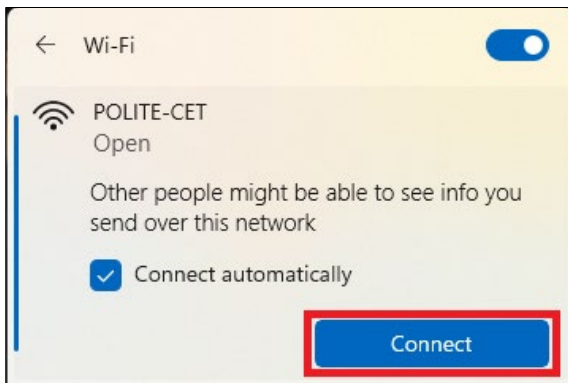
Purpose of this guide

a. This guide shall assist you for successful connection to POLITE-CET Wi-Fi in campus.
b. If you are having connectivity issues with POLITE-CET, you may use this guide to fix them.
c. By performing the steps provided in this guide, you can resolve your Wi-Fi connectivity issue within few minutes and avoid queuing at IT Helpdesk.
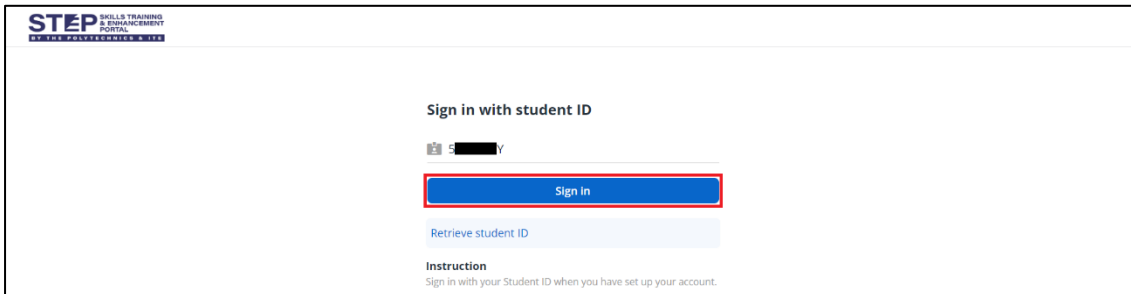
Things to take note before you begin

✓ You must be in campus to be able to detect this Wi-Fi.
✓ Make sure your Wi-Fi is enabled and able to connect any Wi-Fi.
✓ During this setup, the ethernet cable should be disconnected.
✓ This whole process will take approximately 5 to 10 minutes.
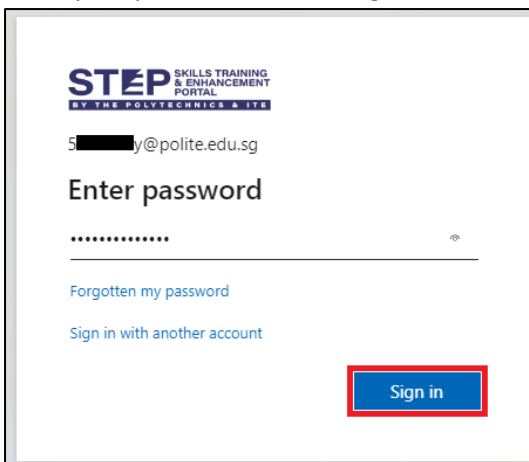
1 - Connecting to POLITE-CET

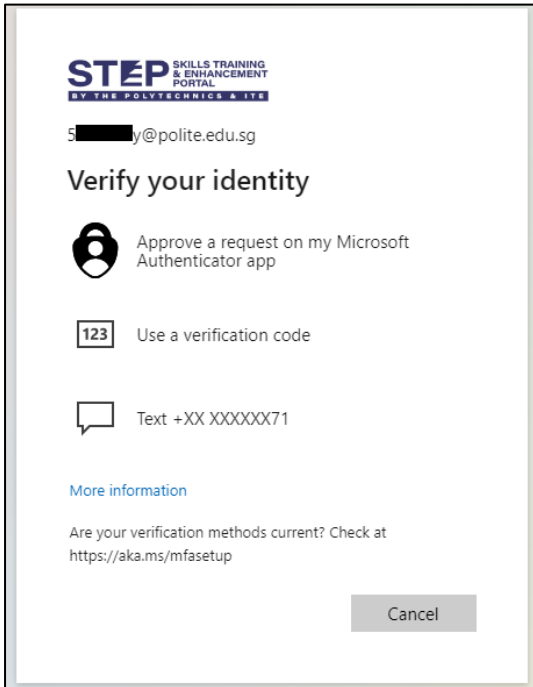1.1   Click on "**POLITE-CET**" > "**Connect**".

1.2   Your default web browser will launch a login page for sign-in using your Student ID.
Enter your Student ID > click "**Sign in**".

1.3   Enter your password > click "**Sign in**".

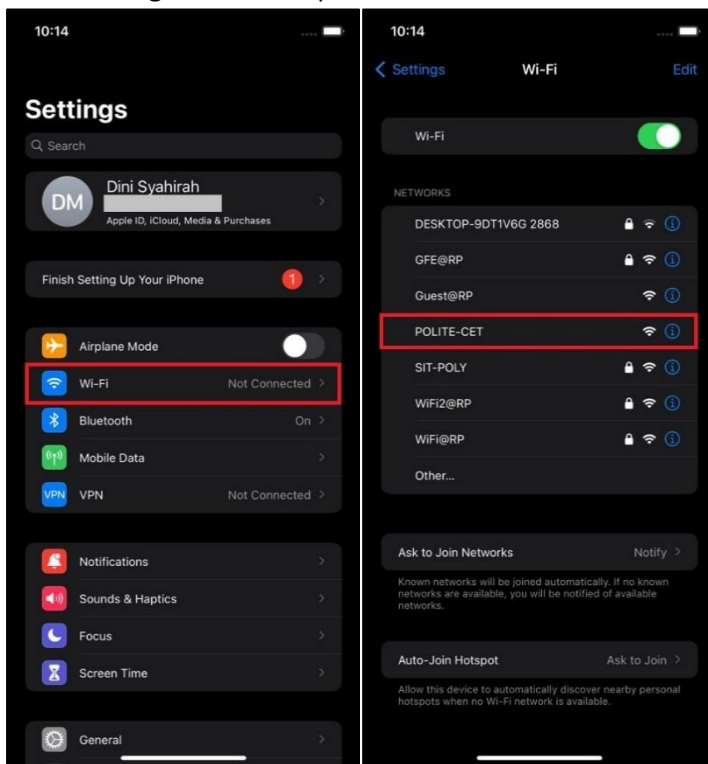1.4 Verify your identity via 2FA that was previously set up.

1.5 Once logged in successfully, it will redirect to the https://step.polite.edu.sg webpage.

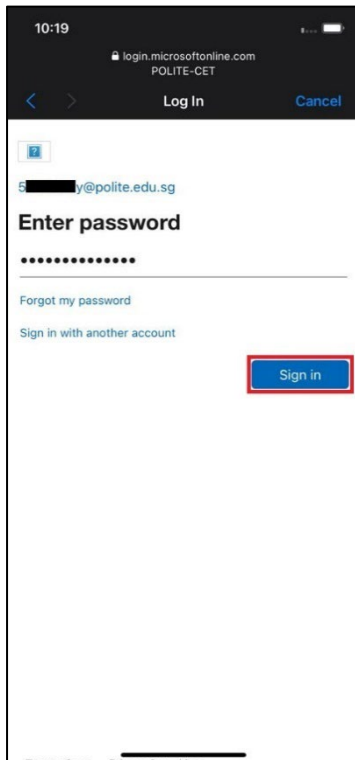## 2 - Connecting to POLITE-CET (on iOS and Android devices)

2.1 For iOS device

2.1.1 Go to **Settings** > **Wi-Fi** > tap on "**POLITE-CET**".

2.1.2 It will launch a login page for sign-in using your Student ID.
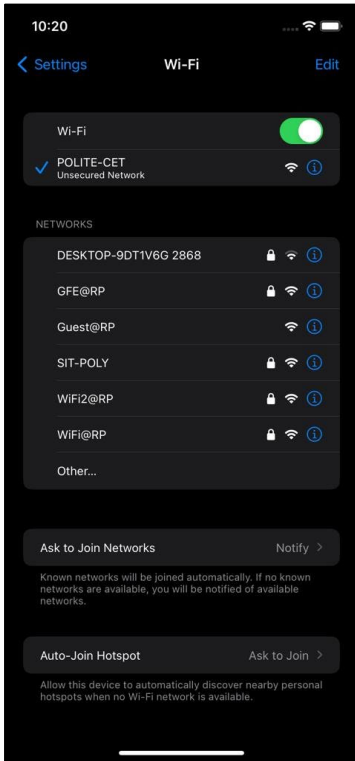Enter your Student ID and click "**Sign in**".

2.1.3   Enter your password > click "**Sign in**".

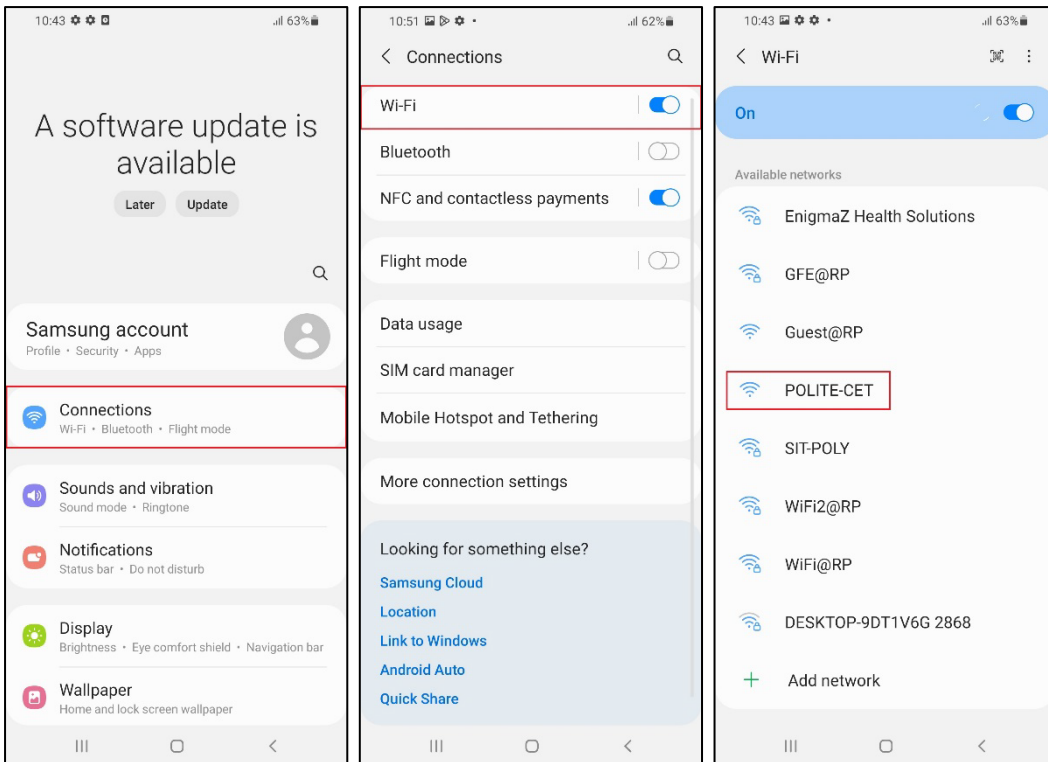2.1.4   Verify your identity via 2FA that was previously set up.

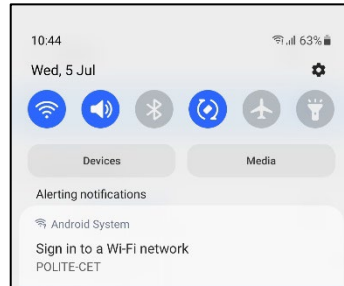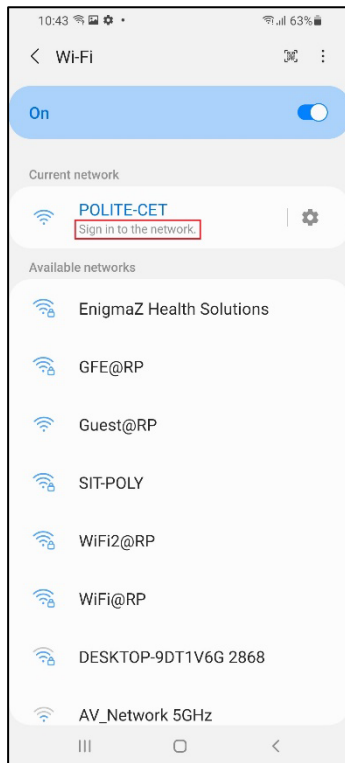2.1.5   Ensure it's connected to **POLITE-CET** successfully.
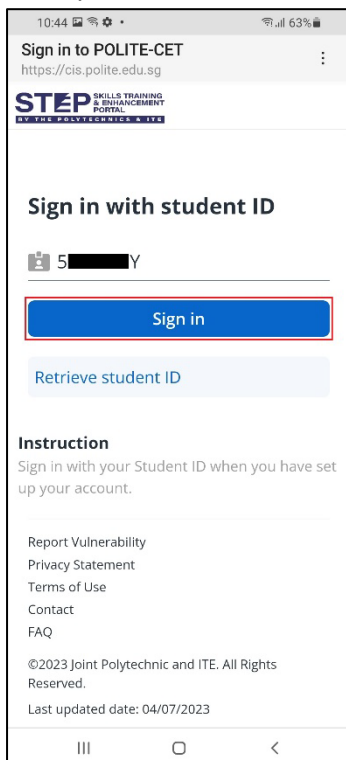

2.2   For Android device

2.2.1   Go to **Settings** > **Connections** > **Wi-Fi** > tap on "**POLITE-CET**".
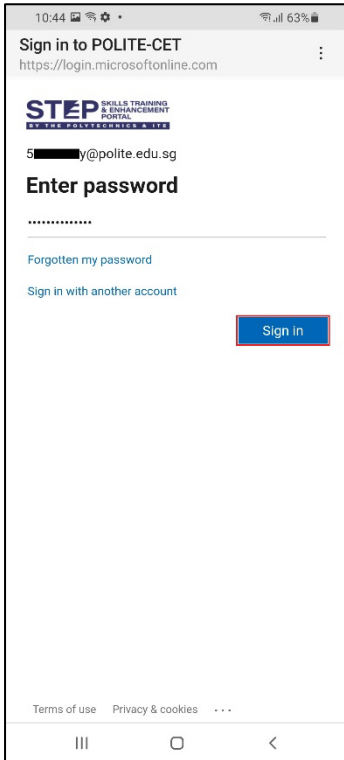
2.2.2   Tap on "**Sign in to the network**" (or alternatively you may open the sign-in site from the notifications).
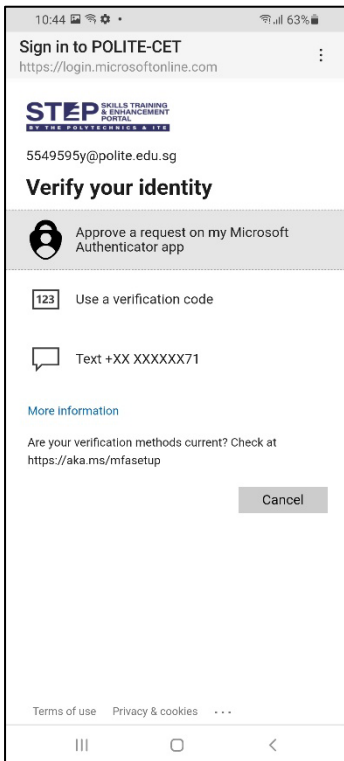

2.2.3   It will launch a login page for sign-in using your Student ID.
Enter your Student ID > click "**Sign in**".

2.2.4   Enter your password > click "**Sign in**".

2.2.5   Verify your identity via 2FA that was previously set up.

2.2.6   Ensure it's connected to **POLITE-CET** successfully.