

PACE Academy WON 2 *GOLD* Awards at TEAM EXCELLENCE ASSESSMENT (TEA) 2016



In recent years, PACE Academy has been actively enhancing our work processes and systems to increase productivity. Our efforts in cultivating a culture of continuous improvement have resulted in an increased participation in work improvement projects, including Innovation Quality Circle (IQC) projects.

Two teams from PACE Academy, “Auto-PACE” and “PACE e-CS”, participated in the TEA 2016 on 11 Oct 2016 and 12 Oct 2016 respectively. We showcased our projects on “Elimination of Manual Processing of Lecturers Appointment and Claims” and “Reduction of the Duration of Calls for Customer enquiries on course information and registration”, and were awarded **Gold** for both of them.

All team projects were assessed based on a point system, with the following awards - Certificate of Participation, Bronze, Silver, Gold and Star; Star being the highest level of recognition.

A total of 77 teams from various sectors took part in this assessment. They include MINDEF, ITE, HDB, Petrochemical Singapore, Infineon, Singapore Customs, Zhenghua Primary School, National Heart Centre, Container Printers and Civil Aviation Authority of Singapore. Our team is very encouraged to be awarded **2 *GOLDS*** on our first attempt.